

FlexChassis ATCA-SH20 User Manual

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Safety Instructions



This symbol indicates potential safety hazards regarding product operation or maintenance to operator or service personnel.

General Safety Practices

Before handling the board, read the instructions and safety guidelines on the following pages to prevent damage to the product and to ensure your own personal safety.

- Always use caution when handling/operating the board. Only qualified, experienced, authorized electronics service personnel should access the interior of the equipment. The power supplies produce high voltages and energy hazards, which can cause bodily harm.
- Use extreme caution when installing or removing components. Refer to the installation instructions in this document for precautions and procedures. If you have any questions, please contact Technical Support.
- Always follow the procedural instructions for component removal and replacement in sequence.

Power



Beware Electrical shock hazard before any attempt to service the device be sure that the device is electrically isolated!!!

High voltages are present inside the chassis when the unit's power is plugged into an electrical outlet. Turn off system power, turn off the power supply, and then disconnect the power cord from its source before removing the chassis cover.

Turning off the system power switch does not remove power to components.

Make sure the work environment is grounded, and use a grounding wrist strap when handling the product.

ESD Safety Practices

Many components described in this document can be damaged by electrostatic discharge (ESD). Follow the precautions described here and before specific procedures in the document to protect static-sensitive components from ESD-related damage.

Static electricity can harm system boards. Perform service at an ESD workstation and follow proper ESD procedure to reduce the risk of damage to components. It is strongly encouraged to follow proper ESD procedure, which can include wrist straps and smocks, when servicing equipment.

Take the following steps to prevent damage from electrostatic discharge (ESD):

- When unpacking a static-sensitive component from its shipping carton, do not remove the component's antistatic packing material until you are ready to install the component in the system. Just before unwrapping the antistatic packaging, be sure you are at an ESD workstation or grounded. This will discharge any static electricity that may have built up in your body.
- When transporting a sensitive component, first place it in an antistatic container or packaging.
- Handle all sensitive components at an ESD workstation. If possible, use antistatic floor

pads and workbench pads.

- Handle components and boards with care. Don't touch the components or contacts on a board. Hold a board by its edges or by its metal mounting bracket.
- Do not handle or store system boards near strong electrostatic, electromagnetic, magnetic, or radioactive fields.

About this Document

This document provides technical information for the FlexChassis ATCA-SH20.

It is intended for technical staff tasked with installing, setting up and configuring the system, and providing troubleshooting assistance and servicing.



Related Documents

For information on the Shelf Manager, see the Continuous Computing Shelf Manager Carrier Board user manual.

Instructions relating to software installation and documentation for application software development for this platform are available in the Shelf Manager External Interface Reference Manual.

Information about PICMG (PCI Industrial Computer Manufacturers Group) and the ATCA standard may be accessed on the PICMG Web site at <http://www.picmg.com>.

Style Conventions

Verdana	Regular text.
Arial Bold	Commands, keys and other parts of the user interface.
<i>Arial Italics</i>	Names of classes, methods, arguments, exceptions, properties, etc. Also used for special terms, the first time they appear.
Monospace	Text displayed on the LCD or on a computer attached to the product.
	Notes, which offer an additional explanation or a hint on how to overcome a common problem.
	Warnings, which indicate potential safety hazards regarding product operation or maintenance to operator or service personnel.

1 Introduction

This chapter includes a summary of the FlexChassis ATCA-SH20. For acronyms used in this document see Section 5.3.

1.1 FlexChassis ATCA-SH20

The FlexChassis ATCA-SH20 offers the reliability and availability of the Telco-grade standards in a cost-effective package, where maximum possible performance (backplane interconnect bandwidth, power levels and thermal capabilities) is provided in a low-cost shelf.

The FlexChassis ATCA SH-20 has been developed based on the accumulated knowledge and experience in the implementation of the ATCA standard since its inception in 2001, while incorporating the latest technologies available. It incorporates the latest technologies available to reduce its price while maintaining performance and reliability.

The system offers optional redundancy for power input and management functions.

All shelf assemblies are designed using Field-Replaceable Units (FRUs), thus enabling easy and fast field maintenance with minimum or no downtime, availability of 99.999%.

In addition, a cable-holder frame can be fitted to both side-mounting flanges of the shelf (see Section 2.1.10).

The FlexChassis ATCA-SH20 is designed to comply with FCC and CE certification, and with UL, NEBS Level-3 and ETSI.

The FlexChassis ATCA-SH20 fully complies to AdvancedTCA, PICMG 3.0 R2.0, and IPMI v 1.5.

See Section 5.2 for detailed system specifications.

1.2 Part Number

Part Number	Module
5-02846	FlexChassis ATCA-SH20; 19", 2-slot, Dual Star, with single high speed fan tray, Black. Designed to accommodate (but does not include) 2x AC PSUs or 2x rear PEMs.

2 Understanding the Shelf Components

This chapter summarizes the functional features of the FlexChassis ATCA-SH20, and describes in further detail each of the components as well as the shelf system cooling mechanism.

The system was designed to withstand extreme conditions (to meet rigid Telco requirements). It is designed to incorporate Field-Replaceable Units (FRUs), and is fully field-serviceable.

2.1 Platform Components

A typical platform consists of the following key components:

- **19-inch rack mount shelf** — Base hardware element of the platform, which holds all the components together.
- **Card cage** — Portion of the shelf that holds the modules that are plugged into the backplane. Mechanically compliant with all aspects of PIMG 3.0.
- **Backplane** — Supports one to two third-party ATCA-compliant front boards, and the complementary rear transition module (RTM). The backplane provides full mesh Fabric interface, and direct mating to the Power Supplies and to the redundant Shelf Manager Boards.
- **Power Supply (PS)** - up to two Redundant, field replaceable, 1000 VAC to 240 VAC, power supplies.
- **PEM (Power Entry Module)** — Redundant, field replaceable.
- **Fan tray** — Hot-swappable, provides side to side cooling, and is designed to provide N+1 fan redundancy cooling to components on the front and rear of the shelf.
- **Air filter tray** — Keeps the airflow free of dust and particles.
- **Blank Panels** — For air flow management.
- **Shelf ID Board (E²prom)** – Contains the shelf identification information.
- **Cable management** - Holders for Front cable management.
- **RTM for the Shelf Managers** - rear transition modules for the shelf managers. Provides serial and Ethernet links to the back of the shelf.

2.1.1 Shelf and Boards

Figure 1 shows the block diagram of the shelf and *figures 2* and *3* show front and rear views of the shelf with key components highlighted.

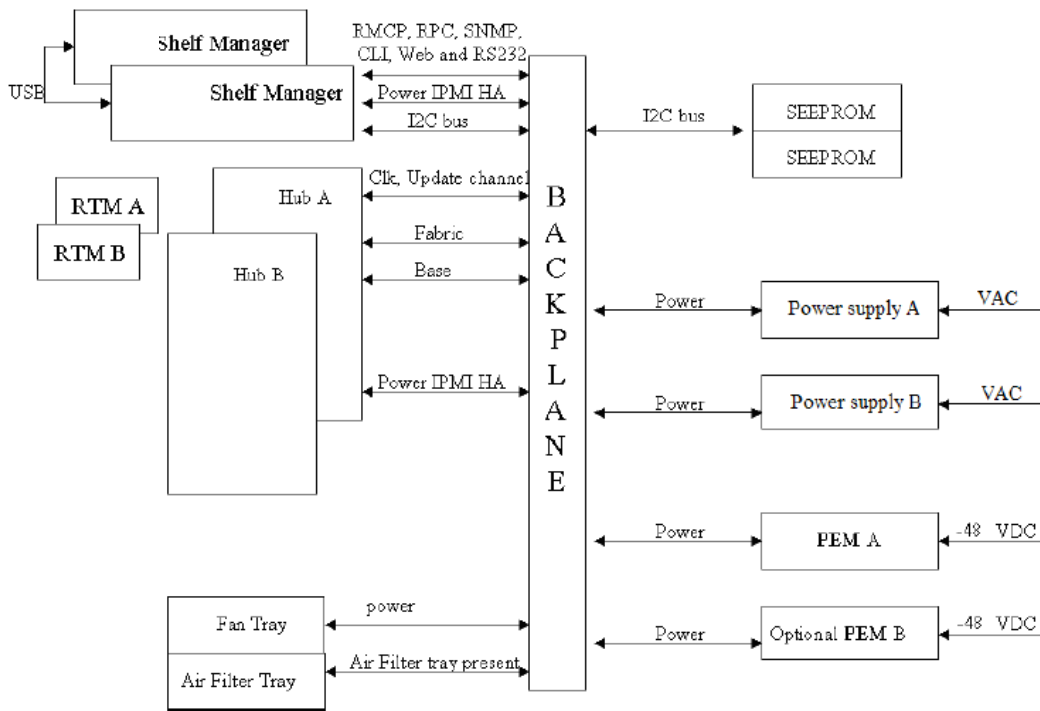


Figure 1 – Shelf Block Diagram

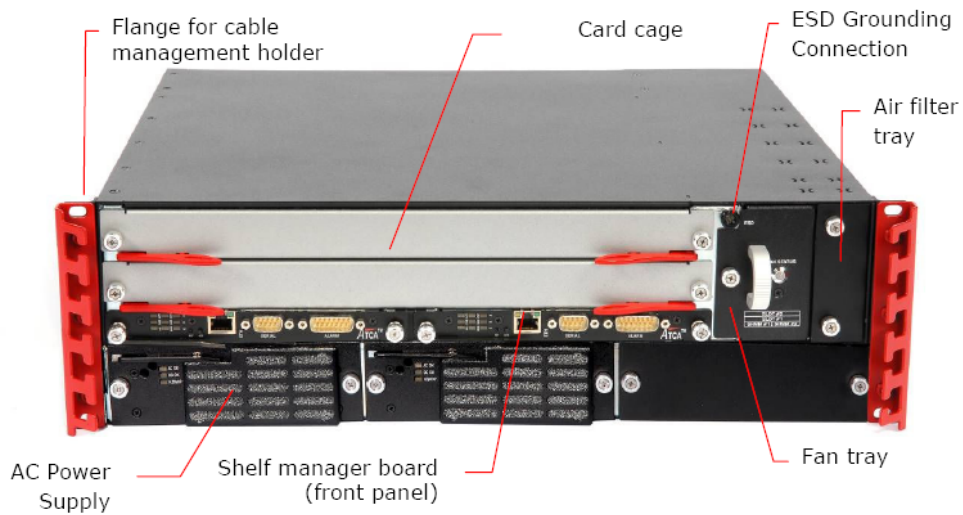


Figure 2 – Shelf Front View

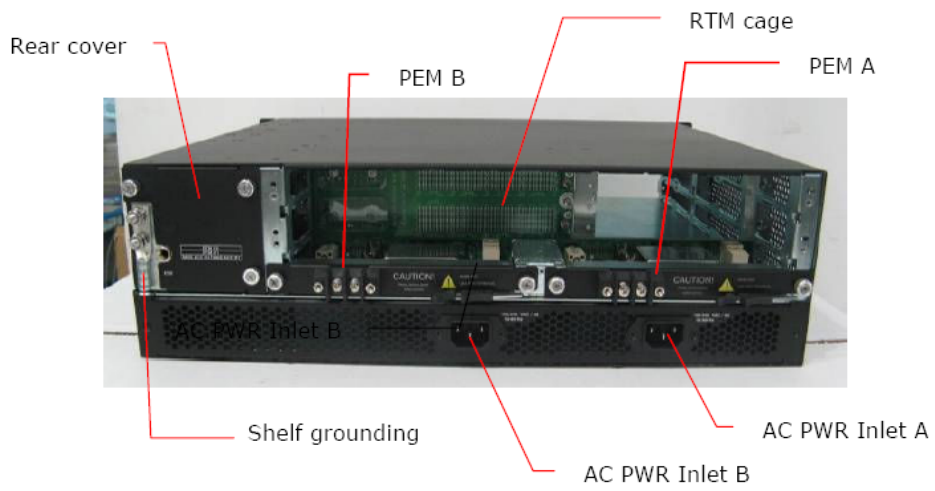


Figure 3 – Shelf Rear View



Figure 4 – Shelf Chassis with Cable Holders

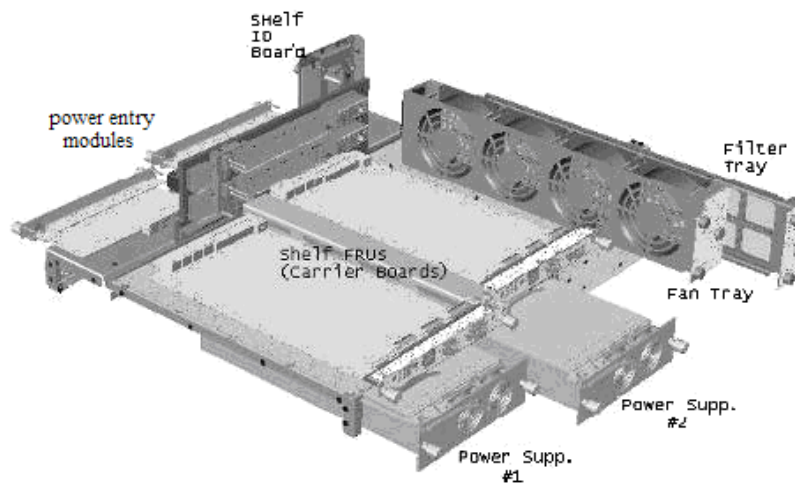


Figure 5 - Shelf Component Positioning

In order to increase FlexChassis ATCA-SH20 reliability, and to simplify the shelf's format, only one of the boards installed in the Shelf has logic circuits in it. All other boards and FRU's are passive.

Only the backplane is a fixed board. Remaining boards are removable:

Fixed Board

- Backplane

Removable Boards

- Shelf Manager Board boards (see the Shelf Manager Carrier Board User Manual).
- Shelf ID board: this board hosts two E²PROMs that contain data about the shelf – such as serial number and manufacturer – and about the board's setup – such as shelf thermal budget and slot population.
- Power Supplies
- Power Entry Modules

2.1.2 Card Cage

The shelf's card cage is composed of:

- The backplane
- Right and left guide rails to hold the modules that plug into the backplane.

The card cage supports two 8U front boards, and two 8U RTMs.

The guide rails in the card cage incorporate electrostatic discharge (ESD) clips.

2.1.3 Backplane

Features

The ATCA PICMG 3.0-compliant backplane provides interconnectivity between the FRU's and shelf's front blade connectivity. It conforms to the *PICMG 3.0 R2.0 AdvancedTCA Base Specification*.

Backplane features include:

- Two slots
- Fabric interface with full mesh interconnect
- The Fabric Interface grid consists of eight differential pairs per channel; The Base Interface grid consists of four differential pairs per channel.
- Dual-star Ethernet signaling environment on the Base interface
- Bussed IPMI
- Hub/Node configuration; update channel between slots 1 and 2.
- 10, 100 and 1000 BASE-T dual star Base Interconnect capability.
- Update channel interfaces for active and standby synchronization, and mesh topology handling 3.125Gbps per differential pair.
- Connection capacity for up to two third-party ATCA-compliant front boards, as well as to the redundant Shelf Manager Board, redundant Power Supply units and PEMs.
- Full compliance with AdvancedTCA™ electrical and mechanical specifications
- Interconnect for system power for two slots.
- Base Interface Channel 1 of Logical Slot 1 is routed to the left dedicated Shelf Manager slot on the ATCA Backplane. Base Interface Channel 1 of Logical Slot 2 is routed to the right dedicated Shelf Manager slot on the ATCA Backplane.

There are no active components on the backplane, and no removable or serviceable parts on the backplane board.

The backplane has two functionally-distinct parts: right and center left:

- Right backplane (consists of Zone 1 connectors) – dual-power connections, which means the power connections from the Power supplies and PEMs are independently supplied to each module plugged into the backplane. The modules also include fuses that protect the backplane power connections from an electrical short on a module.
- Center left backplane (consists of Zone 2 connectors) – connectivity for the Base, Fabric, and update-channel interface. This portion supports a full mesh topology for both the Base and the Fabric interfaces.

Update-Channel Connections

The update channels are backplane connections between pairs of modules that operate on a redundant basis. Application software can use the update channel for redundancy interlock, or to provide a direct connection that bypasses the (indirect) fabric interface.

If you configure a pair of modules to use the update channel for redundancy support, you must insert the two modules into slots linked by an update channel.

Figure 7 shows the update channel connections.

Each update channel consists of 10 differential-pair connections. If an update channel connects two modules that are not identical, the Shelf Manager disables the update channel between them.

Base interface

The Base interface comprised of a single row of signal pins for a total of four signal pairs per Base interface. In total the Base interface contains 2 Base channels for a total of 8 possible signal pairs per board/slot. A Base channel can be used to support a 10/100/1000BASE-T Port comprised of four signal pairs.

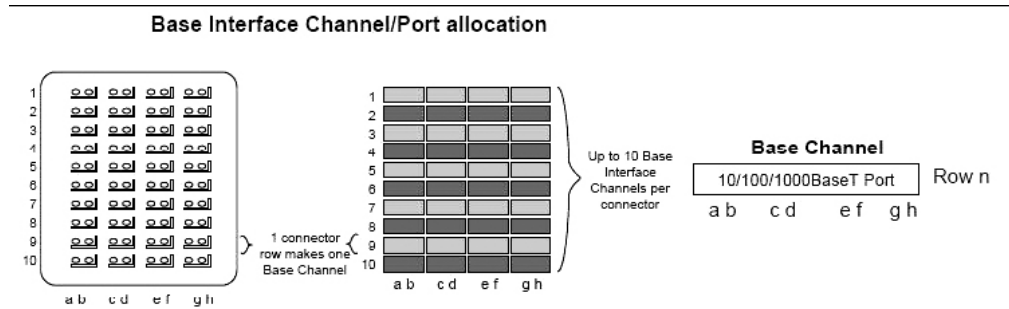


Figure 6 - Base interface channel

Fabric interface

The Fabric Interface allocates signal pairs differently than the Base Interface. A Fabric Channel is comprised of two rows of signal pairs for a total of eight signal pairs per Channel. Thus, each connector supports up to two Channels available for Board to Board connectivity. A Channel may also be viewed as being comprised of four 2-pair Ports.

Synchronization Clock Interface

The backplane supports a set of synchronization clock buses that can exchange synchronization timing information. This synchronization can be used for system-wide and intersystem synchronization purposes, which are important in some applications, such as those involving synchronous time division multiplex (TDM).

Row #	Interface	Px20 Connector Pairs							
		ab		cd		ef		gh	
1	Clks	CLK1A+	CLK1A-	CLK1B+	CLK1B-	CLK2A+	CLK2A-	CLK2B+	CLK2B-
2	Update channel & Clks	Tx4(UP)+	Tx4(UP)-	Rx4(UP)+	Rx4(UP)-	CLK3A+	CLK3A-	CLK3B+	CLK3B-

The update channels are routed to adjacent slots. Slot 1 connects to Slot 2.

Figure 7 – Synchronization clock and update channel pin assignments

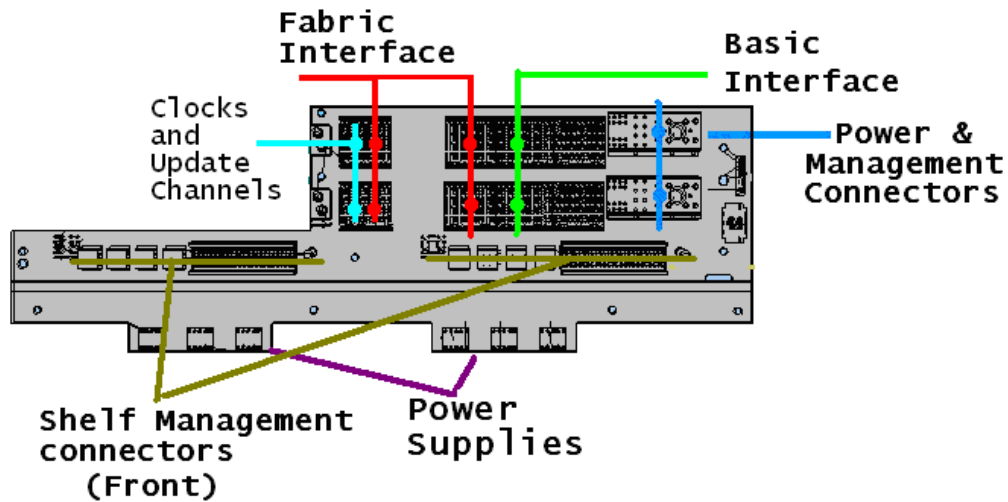


Figure 8 - Backplane Layout

2.1.4 Module Slot Identification

The shelf is compliant with PICMG 3.0 R2.0, and accepts modules compliant with this standard.

Figure 9 illustrates the locations of the module slot allocations when viewed from the front. The physical and the logical slot allocations are the same for this shelf: the slots are numbered 1 to 2 from bottom to top.

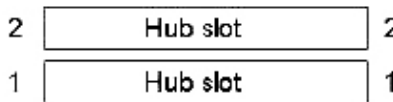


Figure 9 – Slot Allocations

The following table shows the hardware addresses in relation to the slot numbers and slot addresses. Slots are shown in the same order as they appear in the shelf: slot 2 above slot 1.

Slot Number	Hardware Address (8 bit format)	Hardware Address (7 bit format)
2	84h	42h
1	82h	41h

Figure 10 - Shelf Addressing

2.1.5 AC Power Supply

The field replaceable and hot swappable, 100 VAC to 240 VAC, power supplies are providing power to the shelf.

The FlexChassis ATCA-SH20 is equipped with AC power inlets which are located in the rear for redundancy.

Each power supply is capable of supplying 1500W. One power supply is fully capable of supplying the power consumed by a fully occupied shelf. The use of the second power supply is for cases where redundancy and/or additional power are needed.

Both power supplies are located in the lower part of the shelf. Each power supply has its own front-back independent cooling. In order to comply with NEBS GR63 Core the power supplies have separate removable air filters.

The air filters should be cleaned or replaced every three to six months. They can be cleaned with slightly compressed air, vacuumed, and/or rinsed with clean water. If a degreaser is required, use only a mild detergent, such as, dishwashing liquid. Avoid using harsh solvents or cleaning agents. Even though this type of filter may be cleaned, replacement is recommended every two to three years to ensure durability and eliminate residual dust build-up and subsequent air flow resistance.

The AC inlet connectors are located on the rear of the shelf.

Please use a power cord with the following rating:

Rated for 250 volt, 15/10 amp, 2 poles, 3 wire. Connector can be terminated to 14 thru 16 AWG (gauge) cord only. UL, CSA, VDE approved.

Female Connector IEC 60320 C13 on one end and your standard domestic AC power plug that fit's your wall AC sockets on the other end.



Figure 11 - ATCA 1500W AC Power Supply

Note – Do not use power supplies and PEM simultaneously. In case of using an AC source, plug the power supplies in and remove the PEMs. In case of DC source, plug in the PEMs and remove the power supplies.

Grounding Requirements and Power Input



When connecting ground and power cables to the shelf, follow instructions in the beginning of this document.

2.1.6 PEM

The field replaceable, -48 VDC, PEMs provide power to the shelf.

The FlexChassis ATCA-SH20 is equipped with connectors for two redundant - hot swappable and field replaceable PEMs.

Both PEMs are located in the lower-Back of the shelf, fitting directly into to the backplane.

The DC connectors are located on the rear of the chassis.

For DC connectors, the minimum nominal diameter of terminal block need be more than 6.0mm



Figure 12 - ATCA DC PEM

Note – Do not use power supplies and PEM simultaneously. In case of using an AC source, plug the power supplies in and remove the PEMs. In case of DC source, plug in the PEMs and remove the power supplies.

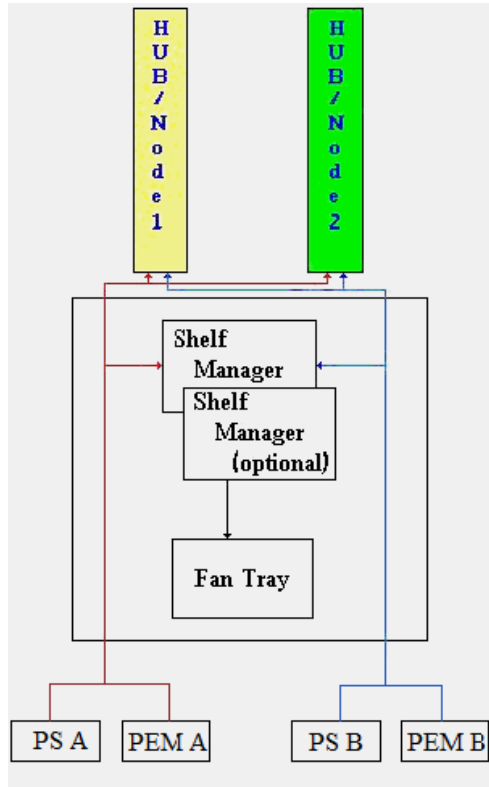


Figure 13 - Distribution of Power on Shelf

Grounding Requirements and Power Input



When connecting ground and power cables to the shelf, follow instructions in the beginning of this document.

2.1.7 Fan Trays

The fan tray contains four 80x80mm fans that supply air volume and velocity for cooling the high-density/high-performance computing environment (see Figure 14). The cooling power of the four fans can dissipate the heat generated by up to two front boards and complementary RTMs.

More than 200W for front board and 20W for RTM, per slot is supported.

Three of the fans are dedicated to cooling the front side of the shelf, while one is shared between the front side boards and the rear side Boards.

The fan tray is designed with N + 1 redundancy to meet the cooling requirements of a full shelf.

In case of single fan failure, the remaining fans provide the required cooling to dissipate the heat generated by the occupied slots. It is recommended to replace a fan tray as soon as possible.

The fan tray is factory-mounted in the FlexChassis ATCA-SH20. It is easily replaceable, and can be replaced while the shelf is operating.

For more on shelf cooling, see Section 2.2.

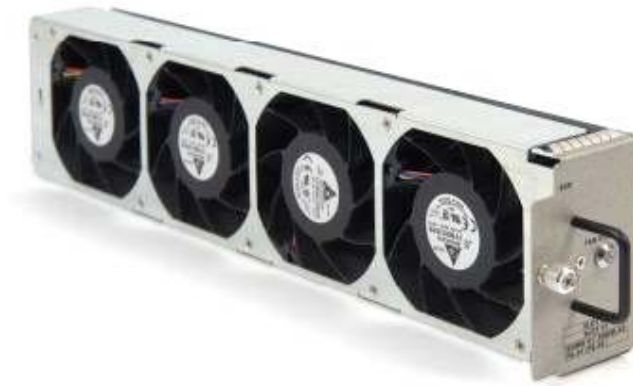


Figure 14 – Fan Tray

2.1.8 Air Filter Tray

A NEBS-GR63-compatible air filter comes installed on the FlexChassis ATCA-SH20. The filter is field-serviceable, and can be extracted for periodic field maintenance or for field replacement.

The filter is easily accessible from front right side of the card cage.

For instructions on air-filter maintenance, see Section 4.1.2.



Figure 15 – Air filter tray

2.1.9 Blank Panels with/without air baffles

Compliance with ATCA's temperature specifications requires a steady air flow in the shelf. To insure a steady air flow, either the FlexChassis ATCA-SH20 must be fully populated, or a blank panel must be equipped to fill every empty slot.

The "blank panel" is designed to emulate the air flow restriction in a standard card, thus ensuring the required conditions for proper cooling.

Three types of airflow-management panels are available for the empty slots on the shelf. These include panels specifically designed for:

- Blank front module panels, with/without air baffle;
- Blank RTM panels;

- An empty shelf-manager panel slot.



Figure 16 - Blank Board Panel and Blank RTM Panel

2.1.10 Shelf ID Board

A shelf ID board containing two redundant field replaceable E²PROM chips is housed in the rear of the FlexChassis ATCA-SH20.

The E²PROMs store product and manufacturer information such as shelf serial number, part number, backplane routing assignment, and shelf heat budget.

When the Shelf Manager board boots up, it compares the information stored in the two E²PROMs:

- If E²PROM data coincides, it is loaded and saved in the Shelf Manager Board, and the shelf initializes.
- In case of a mismatch, the data on the E²PROMs is compared with the last saved configuration in the Shelf Manager Board:
 - If the saved configuration matches one of the E²PROMs it is assumed to be the right one and it is stored in both E²PROMs.
 - If the three configurations are all different, the Shelf Manager board will not boot up.

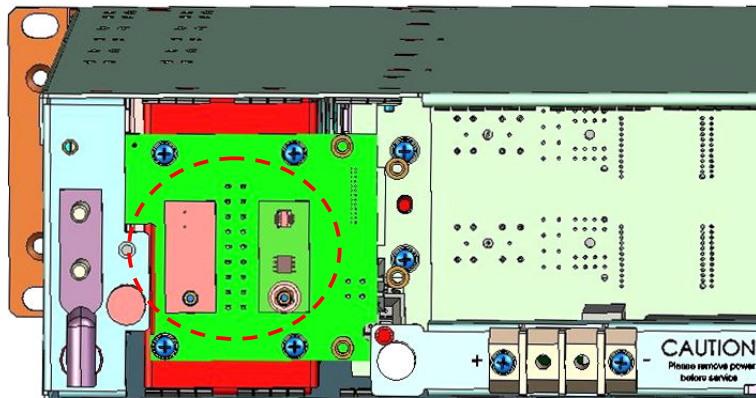


Figure 17 - Shelf ID Board with two E²PROMs (rear cover removed)

2.1.11 Holder for Cable Management (Optional)

A cable holder frame can be fitted to both side mounting flanges of the shelf.



Cables attached to the cable management holder must be allowed to move freely; Insure that a service loop of minimal required length is maintained.

2.1.12 Shelf Manager Board

The shelf manager controls and manages the chassis. It controls the fans speed, monitors temperatures across the chassis, manages the hot swap insertion and extraction of modules and blades and performs multiple other tasks and functionalities. For more information, please refer to the separate Shelf Management Board user manual.

2.2 Shelf Cooling

2.2.1 Overview

FlexChassis ATCA-SH20 complies with all the cooling requirements specified in PICMG V3.x specifications.

The cooling system consists of four high-performance fans. The air comes in from the right side and exits through the left side of the shelf. The fault-tolerant design is optimized for airflow of over 200W per slot.

2.2.2 Fan Tray Design

FlexChassis ATCA-SH20 ventilation is achieved by four 80mmx80mm fans, installed in the fan tray. The fans provide for N+1 redundancy.



Figure 18 – Fan Tray

The fan tray connects directly to the backplane, where it plugs into power and control connectors. The fan tray unit is front-serviceable, and can be easily replaced without tools.

In order to minimize possible failures, the fan tray does not contain any active electronic components. The shelf management or fan tray redundancy board FRU fully controls adjustments of the fans based on temperature changes.

Cooling ability is maintained even in the case of a single fan failure. In this case, the green LED of the fan tray turns red, so that it is easier to identify the tray that needs to be replaced.

2.2.3 Performance

The four fans supply air volume and velocity for cooling the high-density/high-performance computing environment. The cooling power of the fans can dissipate the heat generated by up to two front boards and complementary RTMs. At least 200W per front board and 20W for RTM per slot is supported.



Refrain from clogging air input and exhaust during chassis operation.

2.2.4 Fan Speed

If the shelf is initialized and the fan tray is inserted right after power up, the fans start at full speed and then decrease by steps of 7%. Under normal operating conditions, the fans run at 21% of full speed. The lower speed reduces the acoustic noise and increases the longevity of the fans. The circuitry on the fan trays uses a Pulse-Width Modulation to control the speed of the fans.

When a fan tray is inserted into the shelf, during normal operation the shelf manager checks the temperature sensor and according to the temperature, it decides whether to increase the fans speed or stay at current level.

The speed of each individual fan is monitored. If the speed of any of the fans drops below the desired fan speed, the other fans will speed up to compensate. The Shelf Manager logs such events in its system event log (SEL) as a fault condition. If this occurs, replace the fan tray as soon as possible to restore fault tolerance and redundancy.

3 Installing the Shelf

This chapter provides you with instructions on how to prepare the FlexChassis ATCA-SH20 for use.

You will be performing some or all of the following setup tasks:

- Site Planning
- Checking Package Contents
- Rack Mounting
- Shelf Grounding
- Shelf Power Up



Before installing the FlexChassis ATCA-SH20, you should be aware of what cables will be needed for connectivity and power, and whether they will be connected in the front or rear of the shelf.

3.1 Tools Required

To install the shelf in a standard 19" rack, the following tools are required:

- Standard Philips screwdriver set
- Wrench
- ESD grounding bracelet.

All the modules in the FlexChassis ATCA-SH20 are field-replaceable units (FRUs) requiring no special tools for mounting other than those mentioned above.

3.2 Site Planning



Only qualified personnel should be involved with this installation procedure.

The FlexChassis ATCA SH-20 can be installed either on a standard 19" rack or as a desk-top unit. All sides of the shelf should be easily accessible.

The pre-requisites for setting up the FlexChassis ATCA-SH20 for use in your facility involves:

- If a rack is used, it should be properly grounded.
- A readily accessible disconnect device must be incorporated into the building's wiring between the shelf's power inlet inputs and the AC or DC power source.
- The disconnect device rating required is determined by the nominal input voltage.
- To ensure sufficient airflow for the individual blades in the shelf, allow at least two inches of clearance at the side air inlets and outlets.

3.3 Checking Package Contents

The following items are included in the FlexChassis ATCA-SH20 package. Check that all items in the package are intact.



Use of equipment damaged during delivery could prevent proper functioning of the Shelf and/or cause permanent damage to it. Check all pins, screws and other components before using any of the package contents.

- Shelf chassis with backplane
- Fan tray
- Air filter tray
- One or two Power-Supplies (based on what was ordered)
- One or two PEMs (based on what was ordered)
- One or two Cable-management holders (Depending on what was ordered)
- AC cable (based on what was ordered)

3.4 Installation Steps

The following overall procedure is described more in detail in the sections below.

This operation should be maintained at least by two personal.

1. Install the Cable-management tray holder (optional).
2. Mount the shelf in the rack with four screws.
3. Connect the shelf to the site ground with a ground cable.
4. Insert a Shelf Manager Carrier board into the right shelf manager slot.
5. Connect the power Cables to the power inlets at the rear of the shelf.

Note – Do not use power supplies and PEM simultaneously. In case of using an AC source, plug the power supplies in and remove the PEMs. In case of DC source, plug in the PEMs and remove the power supplies.

3.5 Rack Mounting

You will need four M6x10 (or longer) screws to mount the shelf on the rack.

Before you begin:

- Verify that the transient operating temperature in the area of the rack does not exceed the 55°C maximum.
- Confirm the rack is stable so that the weight of the shelf does not cause it to tip over.

☛To mount the shelf on the rack:

- Insert the FlexChassis ATCA-SH20 on the 19" rack, securing it by fastening the four mounting screws.
- The shelf should be level, and not positioned at an angle in the rack, and the rack's doors should be able to close.

3.6 Shelf Grounding

Connect rear grounding screws on the rear left side to insure that the shelf is properly grounded.



Figure 19 – Rear grounding screws

3.7 Installer Grounding



Any person involved in handling the shelf or card installation or replacement is required to wear an ESD grounding device.

Two grounding socket can be found on the shelf:

- o An ESD grounding socket in the front of the shelf



Figure 20 – Front ESD Socket

- o An ESD grounding socket in the back of the shelf

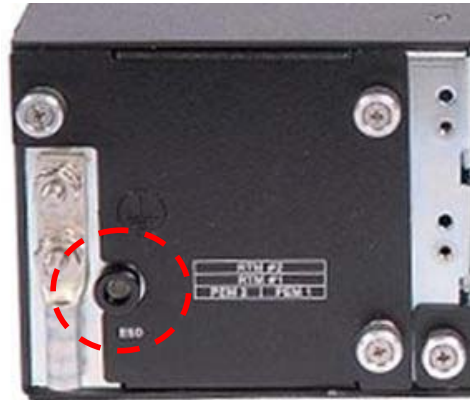


Figure 21 – Rear ESD Socket

3.8 Shelf Power-Up

➤ To power up the shelf:

1. For AC power - Connect an AC power cords between the AC power inlets and the AC power source.
2. For DC power - Connect an -48vDC power cords between the PEM terminal block and the -48vDC power source. Please note to the voltage polarity while you connect the wires.
3. The shelf manager set the fans speed to max velocity and when it's finishes booting, it reduces the fans speed according to the temperature it gets from all the sensors in the shelf.
4. The initial state of the LEDs in the shelf Manager is red. After it finishes booting, All LEDs turn off except for the ACT and PWR LEDs which should turn green. In a case that the shelf manager is not active (i.e. Secondary shelf manager) the ACT LED will blink.

3.9 Shelf Third-party Application Card Insertion

Application cards should be inserted only after the installation, power-up and testing procedures of the FlexChassis ATCA-SH20 have been completed.

Insert application cards according to the manufacturer's instructions, making sure they are properly-positioned in their slots and are secured to their respective connectors.

When an application card is inserted and powered up, the blue LED should switch on and light steady for 10-30 seconds in general (depending on the card type). After that time, the blue LED should blink for about 10 seconds, and then go off.

Each third-party application card must provide a hot-swap LED. This LED can be in one of the following states:

Indicator State	Indication
Off	The card is not ready for removal or disconnection from the shelf
Blue	The card is ready for removal or disconnection from the shelf
Blinking slowly	The card is activating itself
Blinking quickly	Brief deactivation has been requested

3.10 Shelf Management Card insertion

Simply insert the shelf manager card into it's allocated space, see section 4.3.3. Close the two tumble screws tightly. All Shelf manager LEDs should illuminate for a period of few seconds. After a few seconds, all LEDs

should turn off except for the ACT and PWR LEDs which should illuminate in green. For more details refer to the "Shelf Manager Board User Manual".

4 Maintenance And Troubleshooting

This chapter includes instructions regarding:

- Performing Periodic Maintenance
- Shelf Air filter and Power supply air filter extraction
- Handling Electromagnetic Interference
- Extracting Modules
- Handling Alarms
- Hot-Swapping FRUs
- Resetting The System
- Troubleshooting.

As required by the ATCA standard, the FlexChassis ATCA-SH20 applies a fully hot-swappable approach. Assuming redundancy has been provided for (i.e., two Shelf Mangers and two power supplies or PEMs), all of the shelf assemblies can be field-replaced with no interruption to service, when redundant is applied.

Visual alarms provide clear indication of trouble, for easy problem location.

Malfunctions can be responded to quickly and easily, as no field repair is necessary. Failed modules can be easily extracted and replaced with no tools or with a minimal set of tools.

4.1 Performing Periodic Maintenance

This section provides procedural instructions on servicing or replacing shelf components.

Maintenance of the FlexChassis ATCA-SH20 involves the following tasks:

- Fan Tray Visual Inspection
- Air Filter Cleaning and Replacement.

4.1.1 Fan Tray Visual Inspection

The fan trays should be checked periodically for any visible damage that could prevent or disrupt normal fan operation. See Section 4.3.9 for instructions on replacing a fan tray.

4.1.2 Air Filter Cleaning and Replacement

The air filter should be cleaned or replaced every three to six months. The air filter can be extracted without interrupting power. Release the two tumble screws on the front side of the air filter unit and extract the unit by pulling the two tumble screws.

Air filter cleaning must be performed in a different location from where the shelf is placed. It can be cleaned with slightly compressed air, vacuumed, and/or rinsed with clean water. If a degreaser is required, use only a mild detergent, such as, dishwashing liquid. Avoid using harsh solvents or cleaning agents.

If environmental conditions are good, it may be enough to extract the filter and clean it. Otherwise it might be necessary to replace it. Replacement is recommended every two to three years to ensure durability and eliminate residual dust build-up and subsequent air flow resistance. The air filter can be ordered separately (i.e., without the metal tray).

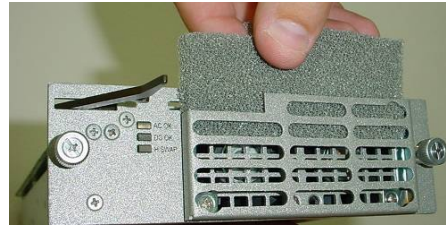


Figure 22 – Shelf Air filter and Power supply air filter extraction

4.2 Handling Electromagnetic Interference

The shelf emits electromagnetic waves that may interfere with nearby equipment. Conversely, nearby electronic equipment may emit electromagnetic waves that interfere with the shelf. The EMC, EMI, and RFI specifications of the shelf and all nearby equipment should be considered when choosing the placement of the platform and surrounding equipment.

In the shelf and most other equipment, the use of fillers panels in otherwise unoccupied slots is necessary to keep the product's emissions within their specified limits.

- Install front and rear airflow management fillers into any empty slots.
- Do not use blank faceplates in place of fillers.
- Keep slots populated with active modules directly next to each other and fillers directly adjacent to the outermost active modules.
- If the shelf experiences unexpected and intermittent data errors, carefully consider the possibility of electromagnetic interference from nearby equipment as a possible source of the problem.

Identifying and measuring errors caused by electromagnetic interference can be challenging and may require the assistance of engineering personnel with experience in this field.

If your system configuration does not populate all front slots with active blades, you must fill those empty slots with additional blades or slot flow blocker blades to maintain system airflow and electromagnetic shielding integrity. Blank panels can be ordered separately.

4.3 Extracting/Inserting Modules

4.3.1 Third Party Board Insertion

➔ To insert an ATCA-compliant third party board:

1. Slide the board's carefully into the shelf.
2. The activation sequence begins
3. The blue (hot swap) LED starts to light.
4. As the board's blue led turns off, the board is active.

4.3.2 Third Party Board Extraction

➔ To extract an ATCA-compliant third party board:

1. Pull the board's insertion lever slightly. The de-activation sequence begins.
2. After the board's blue LED lights steady, pull out the board's insertion lever.
3. Pull out the board.

4.3.3 Shelf Manager Board Insertion

➔ To insert a shelf manager:

1. Push the module's inward carefully.
2. Push the insertion lever inward, making sure it goes fully in to the niche.
3. The blue LED should start to blink until the shelf manager confirms that it's checksum is identical to the e²proms.
4. After the module's blue led turn off (data match), the module is active.

4.3.4 Shelf Manager Board Extraction

➔ **To extract a shelf manager:**

1. Pull the module's insertion lever slightly. The de-activation sequence begins.
2. After the module's blue LED lights steady, pull out the module's insertion lever.
3. Pull out the module.

4.3.5 Power Supply Insertion

If Power Supply redundancy is implemented, one of the Power Supplies can be inserted without interfering the normal operation of the shelf.

➔ **To insert a Power supply:**

1. Push in the Power supply.
2. Fully push in the Power supply insertion lever.
3. Verify that the power supply LEDs are illuminating.
4. Tighten the two tumble screws in to place.

Note – Do not use power supplies and PEM simultaneously. In case of using an AC source, plug the power supplies in and remove the PEMs. In case of DC source, plug in the PEMs and remove the power supplies.

4.3.6 Power Supply Extraction

If Power Supply redundancy is implemented, one of the power supplies can be extracted without interfering the normal operation of the shelf.

➔ **To extract Power supply:**

1. Disconnect the power cables.
2. Release the two tumble screws on the front side of the power supply.
3. Fully pull out the power supply insertion lever.
4. Pull out the Power supply.

4.3.7 PEM Insertion

The PEM can be inserted to an operating shelf with no interference to normal operation.

➔ **To insert a PEM:**

1. Push in the PEM
2. Fully push in the PEM insertion lever.
3. Tighten the two tumble screws in to place.

4.3.8 PEM Extraction

If PEM redundancy is implemented, one of the PEM can be extracted with no interference to normal operation.

➔ **To extract one PEM:**

1. Disconnect the power cables.
2. Release the two tumble screws.

3. Fully pull out carefully the PEM insertion lever.
4. Pull out the PEM.

4.3.9 Fan Tray Replacement

The shelf should be used only with fully-operational fan trays. A malfunctioning fan tray should be replaced immediately, in order to prevent thermal damage to the installed application cards.



Use care when handling the fan trays, and do not handle them from the connectors. Improper handling of the fan trays could cause damage to the connector pins.

Do not handle a fan tray while the fans are operating.

➔ To replace the fan tray:

1. Without interrupting power, release the two tumble screws on the front side of the fan tray.
2. Extract the tray by pulling at the handle, as shown below:
3. Insert the replaceable fan tray unit.
4. Push each of the two thumbscrews in and tighten.

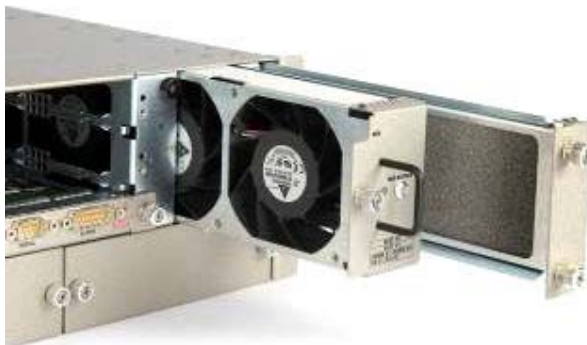


Figure 23 – Shelf fan tray extraction

4.3.10 E²PROM Replacement

E²PROMs are generally installed and handled only in the factory. Follow the procedure below in the rare case that it becomes necessary to field replace the E²PROMs.

➔ To replace an E²PROM:

1. Without shutting down the system, remove the rear panel, near the two ground screws, by unscrewing the tumble screws.
2. When removing the rear cover make sure that the attachment pillow is connected.
3. Carefully with only hands force remove the E²PROM board, hold the board from the Top side to prevent bending the socket.
4. Carefully with only hands force insert the new E²PROM board, hold the board from the top side to prevent bending the socket.
5. Refasten the rear panel using the three tumble screws, make sure that the attachment pillow is place correctly.
6. From the management console software, run the E²PROMS command manually (see the Shelf Manager External Interface Reference manual).

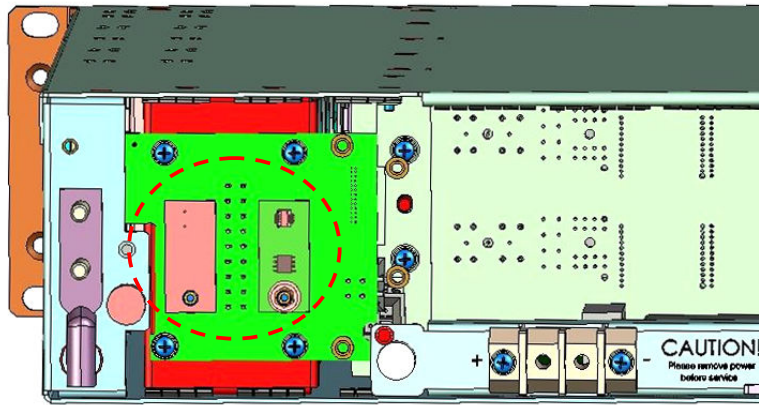


Figure 24 – EEPROMs

4.4 Handling Alarms

Both visual indicators and software alarms are provided.

4.4.1 Visual Alarms

Nine LEDs at the front of the Shelf Management card provide visual alarms.

LED Functions: General LEDs

LED	Status	Meaning
ACT	Green	Shelf manager is active
	Red	Shelf manager failure
	Blink	Shelf manager is inactive
PWR	Green	Local voltage supply on Shelf manager is good
	Off	Local voltage failure
HS (hot swap)	Steady Blue	Shelf manager is powering up or ready for extraction
	Blinking blue	Shelf manager hot swap process
	Off	Shelf manager is operating

Figure 25 – General LEDs

LED Functions: Telco Alarm LEDs

LED	Status	Meaning
CRT (Critical)	Off	Normal operation
	Red	System alarm event
MJR (Major)	Off	Normal operation
	Red	System alarm event
MNR (Minor)	Off	Normal operation
	Red	System alarm event

Figure 26 – Telco Alarm LEDs

Upon completion of boot-up, LEDs will display as follows:

General LEDs		Telco Alarm LEDs	Application Defined LEDs
ACT	return to normal state	OFF	OFF
PWR	Remains ON		
HS	Lights steady blue for a few seconds, then begins blinking, then goes off after a few blinks		

Figure 27 – LEDs status when Shelf Manager boot-up completely

4.4.2 Software Alarms

The FlexChassis ATCA-SH20 supports software alarms according to *PICMG Specifications 3.0*. Please refer to these specifications for a detailed description.

LED Functions: Application-Defined LEDs

LED	Status	Meaning
A	Green/ red/ bi-color	As defined by application
B	Green	As defined by application
C	Amber	As defined by application

Figure 28 – Application-Defined LEDs

4.5 Hot-Swapping FRUs

All the active components in the platform are mounted on (or housed in) field-replaceable units (FRUs) that you can easily remove and replace. The subrack, backplane, and other non-FRUs do not contain active components.

All FRUs are hot-swappable: you can remove and insert a FRU without shutting down any other shelf component. Hot swapping facilitates planned maintenance activities and FRU replacement.

The platform includes front-panel LEDs and a Telco alarm, which can be configured to activate when a hardware or software failure occurs. If an external alarm system is connected to the platform, it will also be activated for the alarm condition. The alarms alert an operator or technician to replace a failed FRU or perform some other maintenance operation.

The following procedures are to be used when modules are hot-swapped.

➔ To remove a module:

1. Partially open the module's right ejector latch to activate the module's hot-swap switch.
The module's IPMC sends to the Shelf Manager a request to deactivate, and the blue hotswap LED blinks at a fast rate.
2. The Shelf Manager determines whether the module can be extracted. If it can, the Shelf Manager grants permission to the IPMC.
3. The IPMC disables the interfaces that are controlled by electronic keying, and shuts down the module's operations. It then notifies the Shelf Manager the deactivation is complete. The blue LED remains lit.
4. Extract the module.
5. The Shelf Manager reclaims the module's power budget. Also, as part of electronic keying, the Shelf Manager disables—on other modules—the interfaces that are only shared with the deactivated module.

4.6 Resetting the System

One or both of the following reset options should be used if the shelf management card is not responding. (The second step should be performed only if the first one has not solved the problem.)

1. Press the Reset button on the Shelf Manager board front panel.
2. Extract the Shelf Manager board from the shelf, and re-insert it.

4.7 Troubleshooting

The following table summarizes potential problems and recommended solutions.

Problem	Probable cause	Solution
Shelf Manager board does not boot up properly: One or more of the LEDs fails to light during boot-up. The LEDs fail to return to their status as described in Section 4.4.1, above. The blue LED does not blink.	Shelf Manager board is not in fully inserted in the cage. Shelf Manager board failure.	Check that the Shelf Manager board is properly inserted in the cage; Verify that the ejector clip is closed. Replace Shelf Manager board.
Fans fail to operate at power up	Shelf Manager board improperly inserted in the chassis. Shelf Manager failure. Fan tray failure.	Replace Shelf Manager board. Replace fan tray.
Fan speed does not decrease after boot-up is completed	Shelf Manager board failure.	Replace board.

<p>Fan tray LED is lit red</p>	<p>One or more of the fans are not working. Logic failure.</p>	<p>Pull the fan tray out for few seconds until all fans stop spinning, and re-insert it.</p> <p>Replace fan tray.</p> <p>Replace Shelf Manager board following this sequence:</p> <p>Insert a second Shelf Manager board in the redundant slot;</p> <p>Issue a switchover command to switch shelf control from the current Shelf Manager board to the redundant one;</p> <p>Extract the old Shelf Manager board.</p>
<p>Boot sequence does not complete, and the blue LED continues to blink after the Shelf Manager card has been replaced and all relevant monitor commands have been performed</p>	<p>One of the Backplane's connectors is damaged.</p> <p>One of the cage units, or the ATCA board, does not fit properly in the cage.</p>	<p>Replace E²PROMs. if you have not yet done so;</p> <p>Replace chassis.</p>

5 System Specifications

This chapter documents the product's standards certification, and physical and other technical specification parameters.

5.1 Certification

The FlexChassis ATCA-SH20 is targeted for NEBS level-3, FCC, UL and CE certification. It complies with the following standards:

- Advanced TCA, PICMG 3.x
- IPMI v 1.5.
- CP-TA B.4

5.2 Technical Data

The following table presents technical specifications for each of the product elements.

Category	Property	Description/Value
Physical		
	Number of slots	2 slot 8Ux280mm, front blades; 2 slot 80mm, RTMs
	Dimensions	133.35mm (3U) "H x 448mm (17.637")W (19" rack mount) x413.4mm (16.275")Depth Not including handles & cable holders
	EMI	EMI gasketing and hardware spacing to support FCC part B
	Weight	11Kg
	Compliance	PICMG 3.0; R.2.0
	Temperature	Humidity: 5% to 95%, non-condensed Storage Temperature: -40° to +70° Celsius Operating Temperature: -5° to +55° Celsius
	Other	Front and rear ESD jack Front rack flanges Front cable management tray
Accessibility		
	Front	Shelf Manager, Fan Tray, Front boards, Air Filter Tray, Power Supplies
	Rear	RTMs, PEMs
Backplane		
	Bus Architecture	Up to two third-party ATCA-compliant front boards, Full mesh, bussed IPMB, dual redundant Shelf Manager boards
	Signal bandwidth rating	Supports up to 3.125Gbps per differential pair
	Base interface	Base channel interconnect between two ATCA slots, with support for 10/100/1000 BASE-T Ethernet; base channel 1 is allocated to Shelf Manager
	Fabric interface	Fabric channel interconnect between two ATCA slots
	Hub/Node slots	2 logical slots 1 & 2
	Update channels	Update channel between slots 1&2
Power		
	AC Power Supply	Front redundant, self cooled, hot swappable, integral power supply. Input power 100 – 240 VAC.
	DC PEMs	Rear redundant, hot swappable, integral power supply. Input power 40 – 72 VDC.
Cooling		
	Number of fan trays	Hot swappable fan tray organized in a push pull scheme.
	Number of fans per fan tray	4 axial fans for two slot cooling
	Fan speed	Variable speed under shelf manager board control
	Cooling capacity	More than 200 Watt per front board, 20W per RTM slot - temp. rise: <9[C]
	Air Flow (with air filter unit installed)	Average of 65 cubic feet per minute (CFM) per slot
Alarm I/O		
	Electrical/Mechanical Placement	Dual redundant Alarm I/O Modules accessible from front of shelf
	Alarm I/O interfaces	15-pin DA-15P connector. Supports 4 outputs (Major, Minor, Critical, Power) and 2 inputs (Major & Minor Reset)
Regulatory		
	Safety	Certified for UL. Designed to meet CE, TUV requirements
	EMC	Designed to meet CE & FCC part 15 requirements
	Environment	Designed to be Compatible with NEBS level-3 and ETSI

Other	
Shelf Identity	Configuration board with on-board E ² PROM stores shelf serial number, part number, backplane routing assignments, shelf heat budget and other data.

5.3 Acronyms Used in this Manual

Acronym	Meaning
ATCA	Advanced Telecom Computing Architecture
FRU	Field-Replaceable Unit
HS	Hot swap
PEM	Power Entry Module
IPMB	Intelligent Platform-Management Bus
IPMI	Intelligent Platform-Management Interface
RTM	Rear Transmission Module
NEBS	Network Equipment-Building Systems
Shelf Manager	Shelf Manager board
ETSI	European Telecommunications Standards Institute
ANSI	American National Standards Institute
CE	"Conformité Européene" ("European Conformity")
PS	Power Supply
FCC	Federal Communications Commission
UL	Underwriters Laboratories - safety standards
CFM	Cubic Feet per Minute – Airflow measurement unit